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## **Shelley Frauenberger Named Outstanding Customer Service Award Winner**

ORANGE, Calif., February 23, 2010–The Orange Unified School District is proud to announce Shelley Frauenberger, Instructional Coach at Handy and Prospect Elementary Schools, has been named recipient of the Outstanding Customer Service Employee for the Month of February. Mrs. Frauenberger was nominated for the award by Linda Stoterau, K-12 Curriculum and GATE Coordinator.

Stoterau said of Mrs. Frauenberger, "She has organized and promoted the training of Thinking Maps and Step Up to Writing in our elementary schools and has worked tirelessly to ensure its systematic and authentic implementation across the District. She is respected by teachers and administrators alike."

Frauenberger has worked in the Orange Unified School District for 34 years as an Instructional Assistant, classroom teacher, mentor in the BTSA program, and most recently Instructional Coach.

"I was flabbergasted when I found out (about the award)," said Frauenberger. "It was very special to have Mr. Kissee and Mr. Brown present this to me personally and formally. I did not realize the impact," she added.

"I have the best job in the District working with and supporting the great teachers throughout our school District," said Frauenberger.

Mrs. Frauenberger was recognized at the Board of Education Meeting last Thursday evening. Board President, Mr. John Ortega, presented Frauenberger with a certificate and added, "Shelley makes time to support teachers and administrators not only at the two sites to which she is assigned but also across the District."